

# **LG CNS Supplier(Supply Chain) Sustainability Management Policy**

Last Revised: 2026

## **1. Introduction**

LG CNS Co., Ltd. (hereinafter "LG CNS") practices sustainable and responsible sourcing across all business areas—including IT services, system integration (SI), software development and maintenance, cloud and data center operations, and digital transformation (DX) consulting—to respect human rights, protect the environment, and pursue ethical and transparent business operations.

As a global IT service provider, LG CNS recognizes its responsibility to build a sustainable value chain alongside its suppliers and sub-suppliers. Beyond cost- and quality-oriented procurement, we have established responsible sourcing as a core management principle from the perspectives of human rights, environment, safety, ethics, and information security.

This policy has been established based on internationally recognized standards and relevant domestic and international laws, including the OECD Due Diligence Guidance for Responsible Business Conduct, the UN Guiding Principles on Business and Human Rights (UNGPR), ILO Core Conventions, and the Ten Principles of the UN Global Compact.

## **2. Compliance with Laws and Standards**

LG CNS applies the principles of this policy to all IT services provided or purchased during its business operations. This includes all services directly related to LG CNS' business execution, such as IT services, system integration (SI), software development and maintenance, cloud and data center operations, digital transformation (DX) consulting, infrastructure construction and installation, equipment leasing.

LG CNS complies with the legal requirements of all countries and regions where it operates, including laws related to personal information protection, occupational health and safety, fair trade, anti-corruption, and export controls and sanctions. We expect our suppliers to adhere to the same standards.

## **3. Human Rights and Labor Rights**

LG CNS supports and respects human rights throughout its supply chain and applies a zero-tolerance policy toward the following:

- All forms of labor against a worker's free will, including child labor, forced labor,

and human trafficking.

- Inhumane treatment, such as discrimination, sexual harassment, punishment, mental or physical coercion, and verbal abuse.

We respect workers' freedom of association and the right to collective bargaining and prohibit discrimination based on gender, nationality, race, religion, age, or disability.

When various types of personnel are involved in the process of providing IT services, we make efforts to ensure the same human rights and labor standards are respected and reflect these standards in contracts and operational processes with suppliers.

#### **4. Business Ethics**

LG CNS applies the highest ethical standards to all suppliers sourcing activities.

Bribery, corruption, improper solicitation, money laundering, tax evasion, extortion, and conflicts of interest are strictly prohibited. All transactions must be conducted transparently and fairly. Furthermore, contracts, costs, payments, and accounting records must be managed accurately and completely, and the provision of false or misleading information is prohibited.

#### **5. Occupational Health and Safety**

LG CNS prioritizes the safety and health of workers not only at its own worksites but also across the business activities of its suppliers.

We collaborate with suppliers to identify in advance safety and health risks that may arise during IT infrastructure construction, data center operations, system maintenance, and project execution, and to ensure that safety training, protective measures, and emergency response systems are in place in accordance with relevant laws.

#### **6. Environmental Sustainability**

LG CNS makes efforts to use natural resources efficiently and minimize environmental impact.

We manage energy consumption and greenhouse gas emissions resulting from our business activities and promote the proper disposal of waste, including electronic waste(e-waste). Through collaboration with suppliers, we promote the use of eco-friendly technologies and improvement of environmental performance, respecting the preservation of local communities and the environment.

## **7. Prohibition of Services Linked to Conflict, High-Risk Areas, and Forced Labor**

LG CNS prohibits the use of services directly or indirectly associated with serious human rights violations, such as human trafficking, child labor, and forced labor.

If illegal labor practices, violations of laws, or risks of human rights abuses are suspected during the IT service provision process, the relevant transaction or contract may be reviewed and subsequently suspended or adjusted.

## **8. Ensuring Transparent and Sustainable Suppliers Sourcing through Evaluation**

LG CNS operates a risk-based due diligence process to systematically manage risks related to responsible sourcing.

This process consists of the following steps and is aligned with the OECD five-step due diligence framework:

1. Establishing internal management systems
2. Identifying and assessing risks related to sourcing and suppliers
3. Establishing and implementing response strategies for identified risks
4. Conducting third-party verification or inspections when necessary
5. Internal sharing of due diligence results and continuous improvement

## **9. Requirements for Suppliers**

This policy and the 「LG CNS Supplier Code of Conduct」 are essential criteria for doing business with LG CNS.

Suppliers must establish internal management systems consistent with the principles of this Policy and make reasonable efforts to ensure the same standards are applied to their sub-suppliers. Upon reasonable request from LG CNS, suppliers shall cooperate in providing relevant information and inspections based on mutual trust.

## **10. Grievance Redress System**

If there are concerns regarding human rights, ethical issues, the environment, or safety in connection with this Policy or sourcing activities, stakeholders may raise issues through the LG CNS grievance

reporting channel (<http://partnerplus.lgcns.com>).

Reports can be made anonymously, and all submitted matters will be treated confidentially. LG CNS does not tolerate any form of retaliation for reporting or participating in an investigation.

## **11. Implementation, Review, and Reporting**

This policy is operated under the approval of senior management and implemented through cooperation among relevant departments.

LG CNS regularly reviews and revises this policy to reflect the global regulatory environment, business characteristics, and stakeholder expectations. Key achievements in responsible sourcing activities may be transparently reported through sustainability reports.